Case 5:10-cv-04681-LHK Document 1 Filed 10/18/10 Page 1 of 8 Joshua B. Swigart, Esq. (SBN: 225557) 1 josh@westcoastlitigation.com Robert L. Hyde, Esq. (SBN: 227183) 2 2010 OCT 18 P 1:53 bob@westcoastlitigation.com 3 Hyde & Swigart 4 411 Camino Del Rio South, Suite 301 San Diego, CA 92108-3551 5 Telephone: (619) 233-7770 Facsimile: (619) 297-1022 6 7 Attorneys for the Plaintiff 8 9 10 UNITED STATES DISTRICT COURT 11 NORTHERN DISTRICT OF CALIFORNIA 12 san Diego, California 13 Ashley Lazzarini 14 Plaintiff, **Complaint For Damages** 15 V. Jury Trial Demanded 16 Evans Law Associates, P.C. 17 Defendant. 18 19 20 Introduction 21 The United States Congress has found abundant evidence of the use of 1. 22 abusive, deceptive, and unfair debt collection practices by many debt 23 collectors, and has determined that abusive debt collection practices 24 contribute to the number of personal bankruptcies, to marital instability, to the 25 loss of jobs, and to invasions of individual privacy. Congress wrote the Fair 26 Debt Collection Practices Act, 15 U.S.C. § 1692 et seq. (hereinafter 27

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"FDCPA"), to eliminate abusive debt collection practices by debt collectors,

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- to insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses.
- 2. The California legislature has determined that the banking and credit system and grantors of credit to consumers are dependent upon the collection of just and owing debts and that unfair or deceptive collection practices undermine the public confidence that is essential to the continued functioning of the banking and credit system and sound extensions of credit to consumers. The Legislature has further determined that there is a need to ensure that debt collectors exercise this responsibility with fairness, honesty and due regard for the debtor's rights and that debt collectors must be prohibited from engaging in unfair or deceptive acts or practices.
- 3. Ashley Lazzarini, (Plaintiff), through Plaintiff's attorneys, brings this action to challenge the actions of Evans Law Associates, P.C., ("Defendant"), with regard to attempts by Defendant to unlawfully and abusively collect a debt allegedly owed by Plaintiff, and this conduct caused Plaintiff damages.
- Plaintiff makes these allegations on information and belief, with the exception 4. of those allegations that pertain to a plaintiff, or to a plaintiff's counsel, which Plaintiff alleges on personal knowledge.
- While many violations are described below with specificity, this Complaint 5. alleges violations of the statutes cited in their entirety.
- Unless otherwise stated, Plaintiff alleges that any violations by Defendant 6. were knowing and intentional, and that Defendant did not maintain procedures reasonably adapted to avoid any such violation.

JURISDICTION AND VENUE

Jurisdiction of this Court arises pursuant to 28 U.S.C. § 1331, 15 U.S.C. § 7. 1692(k), and 28 U.S.C. § 1367 for supplemental state claims.

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- 8. This action arises out of Defendant's violations of the Fair Debt Collection Practices Act, 15 U.S.C. §§ 1692 et seq. ("FDCPA") and the Rosenthal Fair Debt Collection Practices Act, California Civil Code §§ 1788-1788.32 ("RFDCPA").
- Because Defendant does business within the State of California, personal 9. jurisdiction is established.
- Venue is proper pursuant to 28 U.S.C. § 1391. 10.

PARTIES

- Plaintiff is a natural person who resides in the city of San Jose, County of 11. Santa Clara, State of California.
- 12. At all times relevant to this matter, Plaintiff was an individual residing within the State of California.
- At all times relevant, Defendant conducted business within the State of 13. California.
- 14. Plaintiff is obligated or allegedly obligated to pay a debt, and is a "consumer" as that term is defined by 15 U.S.C. § 1692a(3).
- 15. Defendants are persons who use an instrumentality of interstate commerce or the mails in a business the principal purpose of which is the collection of debts, or who regularly collect or attempt to collect, directly or indirectly. debts owed or due or asserted to be owed or due another and are therefore debt collectors as that phrase is defined by 15 U.S.C. § 1692a(6).
- 16. Plaintiff is a natural person from whom a debt collector sought to collect a consumer debt which was due and owing or alleged to be due and owing from Plaintiff, and is a "debtor" as that term is defined by California Civil Code § 1788.2(h).
- 17. Defendant, in the ordinary course of business, regularly, on behalf of itself, or others, engages in debt collection as that term is defined by California Civil

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- Code § 1788.2(b), is therefore a debt collectors as that term is defined by California Civil Code § 1788.2(c).
- 18. This case involves money, property or their equivalent, due or owing or alleged to be due or owing from a natural person by reason of a consumer credit transaction. As such, this action arises out of a consumer debt and "consumer credit" as those terms are defined by Cal. Civ. Code § 1788.2(f).

FACTUAL ALLEGATIONS

- 19. At all times relevant to this matter, Plaintiff was an individual residing within the State of California.
- At all times relevant, Defendant conducted business within the State of 10 20. 11 California.
 - Sometime before February 8, 2010, Plaintiff is alleged to have incurred 21. certain financial obligations.
 - These financial obligations were primarily for personal, family or household 22. purposes and are therefore a "debt" as that term is defined by 15 U.S.C. §1692a(5).
 - These alleged obligations were money, property, or their equivalent, which is 23. due or owing, or alleged to be due or owing, from a natural person to another person and are therefore a "debt" as that term is defined by California Civil Code §1788.2(d), and a "consumer debt" as that term is defined by California Civil Code §1788.2(f).
- 22 Sometime thereafter, but before February 8, 2010, Plaintiff allegedly fell 24. behind in the payments allegedly owed on the alleged debt. Plaintiff currently 23 24 takes no position as to the validity of this alleged debt.
- 25 Subsequently, but before February 8, 2010, the alleged debt was assigned, 25. 26 placed, or otherwise transferred, to Defendant for collection.
- 27 26. On or about February 8, 2010, Defendant telephoned Plaintiff and demanded 28 payment of the alleged debt.

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- This communication to Plaintiff was a "communication" as that term is 27. defined by 15 U.S.C. § 1692a(2), and an "initial communication" consistent with 15 U.S.C. § 1692g(a).
- This communication was a "debt collection" as Cal. Civ. Code 1788.2(b) 28. defines that phrase, and an "initial communication" consistent with Cal. Civ. Code § 1812.700(b).
- 29. On or about February 8, 2010, during a telephone conversation between Defendant Evans Law Associates, P.C.'s representative, (who identified himself as "Jim Johnson").
- Johnson was at all relevant times, an owner, employee or agent of Defendant 30. Integrity Financial Investigative Services, Inc. acting within the course and scope of his employment or ownership, and there was a causal nexus between Johnson's acts and his employment or ownership. Consequently, any illegal actions by Joshnson were the responsibility of Defendant Evans Law Associates, P.C., vicariously, under the doctrine of Respondeat Superior, or other vicarious liability theories, and Defendant Evans Law Associates, P.C. is liable for those acts.
- During the phone conversation with Defendant's representative on or about 31. February 8, 2010, Plaintiff asked for more information about the alleged debt and about Defendant and attempted to work with Defendant's representative offering a number of ways to pay for the alleged debt. Defendant's representative refused to offer information about Defendant or the debt and refused the various methods of payments offered by Plaintiff, including Western Union, Money Gram, or a money order. Defendant's representative instead demanded a credit card or Plaintiff's bank information so that Defendant could directly withdraw the funds from Plaintiff's account.
- Plaintiff, uncomfortable with giving this information to someone who refused 32. to verify who they were or what debt they were attempting to collect, refused

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- to give this information to Defendant. When Plaintiff refused, Defendant stated that Defendant could take her car away, or take the money from her car payments if she did not pay the alleged debt.
- Through this conduct, Defendant represented or implied that nonpayment of 33. any debt would result in the arrest or imprisonment of a person or the seizure, garnishment, attachment, or sale of property or wages of a person when such action was not lawful Defendant did not intended to take such action. Consequently, Defendant violated 15 U.S.C. § 1692e(4).
- Additionally, when Defendant became hostile and Plaintiff told Defendant not 34. to call her again, Defendant threatened to "find other ways" adding whether it is by contacting her place of employment or Plaintiff's references.
- Through this conduct, Defendant threatened to take action that cannot legally 35. be taken or that is not intended to be taken. Consequently, Defendant violated 15 U.S.C. § 1692e(5).

COUNT I

FAIR DEBT COLLECTION PRACTICES ACT (FDCPA) 15 U.S.C. §§ 1692 ET SEQ.

- Plaintiff repeats, re-alleges, and incorporates by reference, all other 36. paragraphs.
- The foregoing acts and omissions constitute numerous and multiple violations 37. of the FDCPA, including but not limited to each and every one of the abovecited provisions of the FDCPA, 15 U.S.C. § 1692 et seq.
- As a result of each and every violation of the FDCPA, Plaintiff is entitled to 38. any actual damages pursuant to 15 U.S.C. § 1692k(a)(1); statutory damages in an amount up to \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A); and, reasonable attorney's fees and costs pursuant to 15 U.S.C. § 1692k(a)(3) from Defendant.

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COUNT II

ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT (RFDCPA) CAL. CIV. CODE §§ 1788-1788.32

- Plaintiff repeats, re-alleges, and incorporates by reference, all other 39. paragraphs.
- 40. The foregoing acts and omissions constitute numerous and multiple violations of the RFDCPA, including but not limited to each and every one of the abovecited provisions of the RFDCPA, Cal. Civ. Code §§ 1788-1788.32
- As a result of each and every violation of the FDCPA, Plaintiff is entitled to 41. any actual damages pursuant to Cal. Civ. Code § 1788.30(a); statutory damages for a knowing or willful violation in the amount up to \$1,000.00 pursuant to Cal. Civ. Code § 1788.30(b); and reasonable attorney's fees and costs pursuant to Cal. Civ. Code § 1788.30(c) from Defendant.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays that judgment be entered against Defendant, and Plaintiff be awarded damages from Defendant, as follows:

- An award of actual damages pursuant to 15 U.S.C. § 1692k(a)(1);
- An award of statutory damages of \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A);
- An award of costs of litigation and reasonable attorney's fees, pursuant to 15 U.S.C. § 1692k(a)(3);
- An award of actual damages pursuant to California Civil Code § 1788.30(a);
- An award of statutory damages of \$1,000.00 pursuant to Cal. Civ. Code § 1788.30(b);
- An award of costs of litigation and reasonable attorney's fees, pursuant to Cal. Civ. Code § 1788.30(c).

Date: 10/9/10

Hyde & Swigart

Joshua B. Swigart Attorneys for Plaintiff